



# Privacy Policy

## Handy Financial Services Privacy Policy

Handy Finance takes individual privacy very seriously. We are aware of the threats to your security and privacy on the internet. Please take a few moments to review the steps that Handy Finance takes to ensure your privacy and security while giving you the best possible customer service as you use our website.

Our Privacy Policy outlines how we collect and handle your personal information.

### What personal information is collected and how?

We collect your personal information (e.g. contact details) only when you fill in our comparison and competition forms or when you contact us for our services. This may include and is not limited to your name, email address and phone number. The information you have provided us is held in a secure database, protected from unauthorised access. Only our authorised employees will have access to this information. We will never sell your personal information and only our company has access to it.

You can update your personal information by contacting us.

### Cookies

Cookies are small files placed on your computer by a web page when you visit it. They can be used to store all sorts of useful information to make your next visit easier and more convenient, but some people are uncomfortable not knowing what information is in a cookie.

The Handy Finance website uses cookies only to compile statistics on the use of the various pages on our site (how many people visit each page and so on). We do not store or collect any personally identifiable information.

### Who can access my personal information?

Only authorised employees of Handy Finance have access to any information you provide. We may turn over any pertinent information to any law enforcement agency that has a demonstrable right and takes the proper steps to access it. We may also, if necessary, provide your personal information to our lawyers, accountants, auditors and other third parties (such as but not limited to IT providers) who provide services



to us or act on our behalf, for the purposes of giving effect to the services you request from us or as necessary to conduct our business.

Where your personal information is disclosed we will ensure that the information is to be held, used or disclosed consistently with the National Privacy Principles.

You have the right to contact us and ask what information we may hold about you. Before you can obtain access to any information held by Handy Finance about you, your identity will first need to be verified.

### What if some of the information held is incorrect?

We endeavour to keep all information about you up to date. If any information held is incorrect please contact us.

### Updates to our privacy policy

Handy Finance will review and update this privacy policy as necessary. Please check regularly for updates.

If you have questions about our privacy policy, contact us here:

Email: [admin@handyfinance.com.au](mailto:admin@handyfinance.com.au)